

92%

of patient ratings about the practice received during January 2024 were good or very good

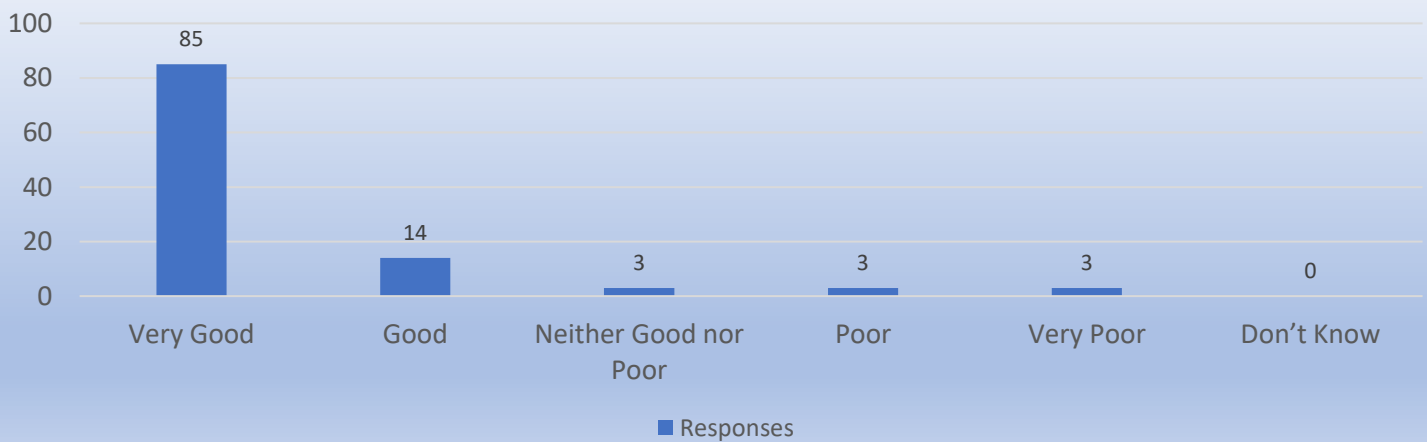
Thank you for your participation in this survey

Shevington Surgery Friends & Family Results January 2024



“Striving Towards Excellence”

Friends & Family Test Results
January 2024



Sample of Comments Received:

- Excellent service.
- Always a quick response which is appreciated.
- Fantastic service, response time brilliant.
- First class care.
- Brilliant service, the way forward.
- Quick and efficient.
- Should have an excellent box, brilliant service.
- HRT review completed via online questionnaire and prescription issued same day.

- Nurse had a lovely manner, helped me to feel relaxed.
- Always friendly practitioners.
- Dr Winstanley was very professional.
- Felt listened to, not rushed.
- Very helpful and polite.
- Doctor was thorough.
- Friendly, efficient.
- Clinician was thorough and efficient.