

91%

of patient ratings about the practice received during December 2023 were good or very good

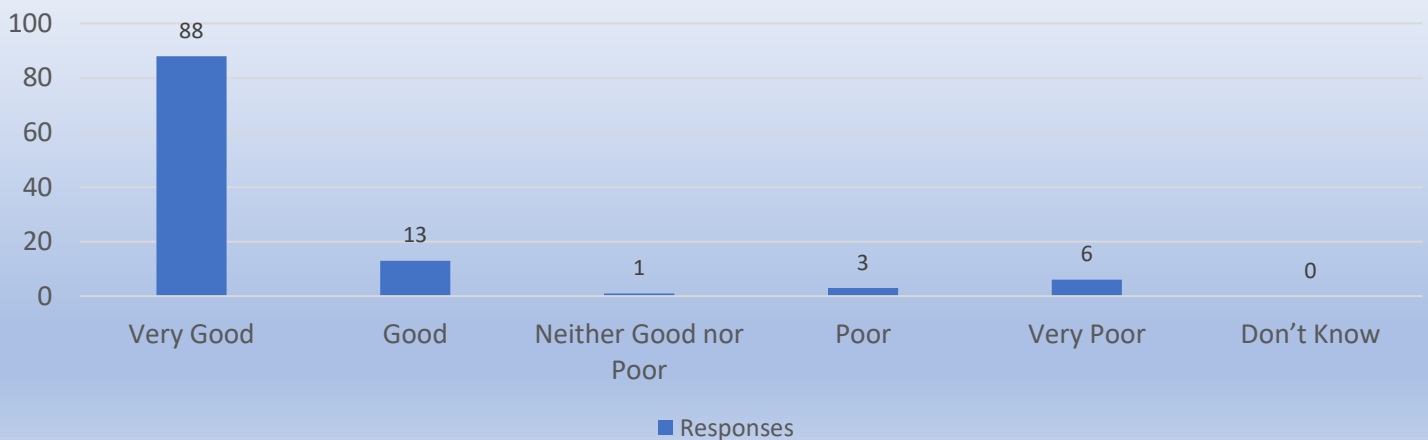
Thank you for your participation in this survey

Shevington Surgery Friends & Family Results December 2023



“Striving Towards Excellence”

Friends & Family Test Results
December 2023



Sample of Comments Received:

- Polite, pleasant and professional.
- Dr was very helpful.
- Staff and facilities are excellent.
- Good listening skills attentive efficient.
- Prompt timing, clear explanation of the proposed treatment and follow up.
- Happy with the service I received.
- Appointment organised last minute and seen very quickly.

- Absolutely outstanding and efficient service
- Pleased to be seen immediately.
- Brilliant service as usual.
- Always try their best to facilitate appointments.
- Very happy with response, thanks to Dr Winstanley.
- Excellent services from all members of staff
- Very happy with service.