

# 92%

of patient ratings about the practice received during October 2023 were good or very good

Thank you for your participation in this survey

## Shevington Surgery Friends & Family Results October 2023



### *“Striving Towards Excellence”*

Friends & Family Test Results  
October 2023



### Sample of Comments Received:

- Always receive the best treatment at my practice. Today I was dealt with really well.
- Friendly staff.
- It was quick and efficient.
- Everyone professional and knowledgeable.
- Brilliant service.
- Nurse was friendly & sorted what I needed.
- I've been with Shevington since 1988 have had brilliant service.

- Very polite staff quick response.
- Very quick and efficient.
- Quick accommodating service.
- Very impressed with the speed and service.
- Very responsive, couldn't ask for a better service.
- Thank you, Dr Bose, for your excellent care.
- Matthew was very helpful and explained everything.