

93%

of patient ratings about the practice received during November 2023 were good or very good

Thank you for your participation in this survey

Shevington Surgery Friends & Family Results November 2023



“Striving Towards Excellence”

Friends & Family Test Results
November 2023



Sample of Comments Received:

- Exceptional service.
- Surgery is very efficient and professional.
- Courteous and efficient.
- Mr Douglas Warner was a very understanding man who cared.
- Appointment on time, prompt service, friendly staff.
- Nurse was very friendly.
- Appointment very good with Nurse Practitioner
- Quick, clear and helpful advice. Thank you.
- Very professional, lovely staff and Doctors.
- Thank you Dr Bose.
- Great service!
- Great first impression as a new patient.
- Fast and efficient service.
- Brilliant service, prompt replies.
- Very good system, easy to use.
- Great personal and quick service.