

95.2%

of patient ratings about the practice received during September 2023 were good or very good

Thank you for your participation in this survey

Shevington Surgery Friends & Family Results September 2023



“Striving Towards Excellence”

Friends & Family Test Results
September 2023



Sample of Comments Received:

- Always helpful. Excellent staff.
- Professional and pleasant.
- Dr Bose, as always, attentive and helpful.
- Prompt and excellent service.
- Service was quick from my request.
- I was seen by a Doctor within 1 hr of ringing
- Quick appointment, friendly and efficient Nurse.
- The service was great – 10.10.

- Very quick and efficient response.
- Very polite staff and quick response.
- Easy and fast.
- Quick response, very impressive.
- Reply doesn't help the person its for.
- Efficient and prompt.
- Brilliant service.
- Excellent service.
- The app is a brilliant idea.