

92.4%

of patient ratings about the practice received during May 2023 were good or very good

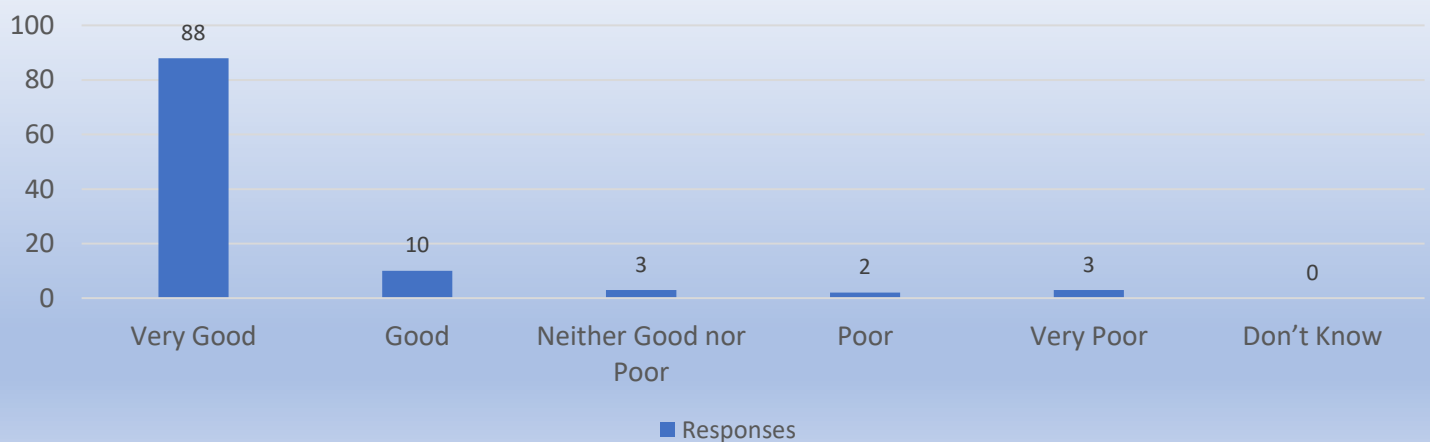
Thank you for your participation in this survey

Shevington Surgery Friends & Family Results May 2023



“Striving Towards Excellence”

Friends & Family Test Results
May 2023



Sample of Comments Received:

- Always had good service.
- Fantastic service.
- I requested a call not a message.
- Karen on reception was so helpful.
- Exceptionally quick response.
- Cant fault the process.
- I find everyone in the surgery to be super helpful and friendly.
- Receptionist very accommodating.

- Dr Carver explained everything clearly.
- I have superior Doctor, excellent admin and total support from everyone.
- Had to telephone for an appointment, an unnecessary extra step for a patient.
- Pleasant staff. Appointment on time.
- Quick response.
- Very satisfied.
- Always impressed with the online service