

95.6%

of patient ratings about the practice received during April 2024 were good or very good

Thank you for your participation in this survey

Shevington Surgery Friends & Family Results April 2024



“Striving Towards Excellence”

Friends & Family Test Results
April 2024



Sample of Comments Received:

- Seen by 2 members of staff excellent service.
- Prompt service, kind & efficient listening.
- Would like the service open longer.
- Good fast response.
- Excellent service.
- Dr Bose was excellent, thank you.
- Thank you to Carolyn, so professional.
- Wonderful quick response.
- Reply within 2 hours, what more could I ask.

- No waiting, Nurse very good.
- All our questions were acted upon.
- Satisfactory visit.
- Polite welcome.
- Short wait and helpful.
- Nurse very friendly and informative.
- John understanding & willing to listen
- Caring professional staff.